

AGENCY MEMBERSHIP APPLICATION PACKET



The Food Bank of North Central Arkansas is a Feeding America member of the Arkansas Hunger Relief Alliance.

FOOD BANK OF NORTH CENTRAL ARKANSAS

P. O. Box 128 Norfork, AR 72658 Phone: 870-499-7565 Fax: 870-499-3500 Email: directorfbnca@centurytel.net Website: foodbanknca.org Dear Prospective Food Relief Director;

Thank you for your interest in becoming a Partner Hunger Relief Organization of the Food Bank of North Central Arkansas. The mission of the Food Bank of North Central Arkansas is to build bridges from hunger to hope or create communities without hunger by securing food from numerous sources and distributing it to the hungry. The Food Bank of North Central Arkansas currently distributes approximately 2.5 million pounds of grocery products annually to food pantries, soup kitchens, shelters, back pack programs, and other special feeding programs at approximately sixty nonprofit agencies and churches throughout north central Arkansas. These partnerships make it possible to get food directly into the hands of the people who need it across nine Arkansas counties (Baxter, Boone, Marion, Newton, Stone, Izard, Fulton, Sharp and Searcy).

The Food Bank of North Central Arkansas is a Feeding America food bank member of the Arkansas Hunger Relief Alliance. Through this alliance, the Food Bank of North Central Arkansas and other members work together to increase food donations, collect information about the needs of hungry Arkansans and how these needs are being met, and raise funds and other resources to support the work of six hunger relief partners in Arkansas and their member agencies. The mission of the Arkansas Hunger Relief Alliance is to reduce hunger through a unified effort to provide direct hunger relief, education and advocacy.

In order to be a member agency of the Food Bank of North Central Arkansas, your organization must be an established, private foundation non-profit as defined by the Internal Revenue Service. This means your organization must be a designated 501(c) (3), be wholly owned by an organization with this designation, be sponsored by a 501(c) (3) organization, or qualify for the IRS equivalent for religious organizations. Non 501(c) (3) religious organizations must meet nine (9) of the 14 IRS eligibility requirements. A form describing these requirements is included in this packet.

Enclosed in this packet are the following documents:

1)	Membership Application Process	page	5
2)	Agency Application Checklist	page	7
3)	Membership Application	page	8
4)	Membership Criteria	page	16
5)	IRS 501(c) 3 Requirements	page	19
6)	Church Qualifier Form	page	20
7)	Authorized Personnel Form	page	21

Please take the time to carefully read the information and follow the instructions provided. If you have questions about meeting the non-profit requirement or about the application process, please contact the Agency Relations Coordinator at 870-499-7565.

We commend you for your efforts to help those in need in your community. We look forward to assisting you in your endeavors.

Food Bank of North Central Arkansas Partner Hunger Relief Organization New Member Selection Criteria

Application Period:

1. New Member Applications will be received and processed from January 1 until September 30 annually.

Minimum Service Requirements:

- 1. Food Pantry Members must serve a minimum of 25 households per month.
- 2. Soup Kitchen, Senior Program, Children's Program & Special Program Members must serve a minimum of 25 individuals per month.
- 3. Current Members whose organization does not meet the above service requirements will be "grandfathered" in and will be allowed to remain Members.

Qualifying for Membership:

- 1. New members will not be accepted if their organization is located within two (2) miles of an existing Food Bank of North Central Arkansas Partner Hunger Relief Organization unless:
 - a. Proposed Days/Hours of Operation provide access to food/services to individuals who would otherwise not have access.
 - b. Proposed Services Provided includes services not already being provided by existing organizations.
- 2. Members must be open for distribution or distribute to the public on a regular basis and no less than once a month. Dates and Hours of Operation must be communicated to the public by on-site signage, newspaper, radio, social media or other form of communication easily accessible to the public.
- 3. Members must order/receive inventory from the Food Bank of North Central Arkansas a minimum of six (6) times per year, unless special arrangements have been made with the Food Bank of North Central Arkansas. Special arrangements must be in writing, signed by the Food Bank of North Central Arkansas Executive Director and a representative of the Member organization. A copy will be maintained by the Member organization and a copy will be placed in the member's file at the Food Bank of North Central Arkansas.
- 4. Members must meet all criteria set forth in the Food Bank of North Central Arkansas Partner Hunger Relief Organization Policies & Criteria.

What is Available at the Food Bank of North Central Arkansas?

A variety of food and non-food products are available in the Food Bank of North Central Arkansas' warehouse. Some of these foods and non-food products are locally donated, some are donated through Feeding America. Some of our grocery products are donated through national retail stores and some of these foods are purchased from food manufacturers and retail or wholesale food outlets. Examples of the products we distribute are fresh and frozen foods, canned goods, paper products, cereal, beverages, cleaning supplies, and USDA commodities. The Food Bank of North Central Arkansas also receives non-food products from United Way and serves as an "In-Kind" Warehouse for that organization. Availability of products depends on what is donated or otherwise procured; therefore, the inventory may vary greatly from week to week.

A partner hunger relief organization of the Food Bank of North Central Arkansas may be eligible to receive products for **ONE or ALL** of the following programs:

- Emergency Food Pantry (food pantry that provides groceries, cleaning supplies and personal care items)
 - o Food Pantry
 - o School Pantry
 - o USDA Pantry
 - Mobile Pantry
- ➤ On Site/Residential (cooking or serving meals to a registered clientele, e.g. a treatment facility, half-way house, group home, day activities program, youth or senior program, or to a general population in a soup kitchen facility)
 - o Shelter
 - Soup Kitchen
 - Treatment Facility
 - Day Care (adult/youth)
- No Kid Hungry (back pack program, summer feeding, school breakfast program, after school program)
 - Back Pack Program
 - Summer Feeding congregate
 - Summer Feeding non-congregate
 - o School Breakfast Program
 - After School Program

If you have questions about what is available at the Food Bank of North Central Arkansas and how your program might be supported, please contact the Agency Relations Coordinator at 870-499-7565.

Membership Application Process

Provided below is a step by step process for becoming a member in good standing of the Food Bank of North Central Arkansas. Please follow this process to ensure that you submit a complete and thorough application packet. The process is divided into three parts:

Part 1. Completing and Submitting the Application Packet

- 1. Review all membership criteria and indicate agreement to comply by signing and dating the document. (Signer must be a member of the organization and authorized to enter into this agreement.)
- 2. Complete ALL appropriate sections of this application and all applicable attachments. If a section does not apply, please write N/A.
- 3. Include with this application a photocopy of the IRS letter of determination stating that your agency has 501(c) (3) tax-exempt status.
- 4. Religious organizations must include either the IRS 501(c) (3) letter OR a letter from the denomination's headquarters stating that your organization is in good standing in that denomination. A church qualifier form, which requires backup documentation, is included in this packet.
- 5. Return the completed and signed application, signed membership criteria form, tax-exempt status documentation or church qualifier form (and attachments), and authorized personnel form, to Jeff Quick, Executive Director, Food Bank of North Central Arkansas, P. O. Box 128, Norfork, AR 72658.

Part 2. Document Review and Site Visit

- 1. Once the packet is received, an evaluation team will review the information provided and determine how Food Bank of North Central Arkansas can best serve your agency and the community.
- 2. During the review process, a Food Bank of North Central Arkansas representative will visit your site, examine program procedures, and attempt to confirm that you can maintain appropriate food storage, handling, record-keeping, and distribution standards, as well as meet all membership criteria.
- 3. Upon completion of a successful site visit, you will be given a legal document called a "Memorandum of Agreement" to review and sign. This signed document must be received by Food Bank of North Central Arkansas before a new member orientation will be scheduled.

Part 3. New Member Orientation and Shopping at the Food Bank of North Central Arkansas.

- 1. After the signed Memorandum of Agreement is received, your agency will be assigned an agency account number and given a Member Handbook.
- 2. You and all others who will be shopping at the Food Bank of North Central Arkansas must attend a mandatory orientation session. (You will not be admitted to the Food Bank of North Central Arkansas for shopping without attending this session.) A list of authorized shoppers will be kept on file at the Food Bank of North Central Arkansas.
- 3. You will be given a tour of the Food Bank of North Central Arkansas and meet Food Bank of North Central Arkansas staff members.

_	Arkansas.
· .	There is no annual membership fee.

Agency Application Checklist

Please feel free to use this checklist to make sure you have all the documentation needed for your application.
Membership application form completed and signed
Membership Criteria, completed and signed to indicate the criteria are understood and agreement to comply
Church Qualifier Form, completed, if applicable
Copy of IRS Letter of Determination of Tax-Exempt Status dated no more than two years prior to application date or
Proper documentation for religious group (letter from denomination or Church Qualifier Form with attachments)

Membership Application

Organizational Information

Please provide all	information that applies to your program.
Name of Organization:	
Mission of Organization:	
Date Organization Established:	
County:	
Physical Address of Program (if different f	rom organization address):
Phone Number:	Fax Number:
Website Address:	
Name of Agency/Organization Director:	
Phone Number:	Fax Number:
E-Mail Address:	

Name of Contact Person (if	different from Director):
Phone Number:	Fax Number:
Name of Food Coordinator	(if different from above):
Address:	
	Fax Number:
E-Mail Address:	
Billing Contact:	
Phone Number:	Fax Number:
E-Mail Address:	
Parent Organization (if you	r program is part of a separate organization)
Phone Number:	Fax Number:
E M 31 A 11	

ergency Food Pantry Tood Pantry Chool Pantry USDA Pantry Mobile Pantry	On-Site/Reside Shelter Soup Kitcher Treatment Co Day Care (Yo	1	No Kid Hungry Back Pack Program Summer Feeding (congregate) Summer Feeding (non-congregate) School Breakfast Program After School Program
do people learn about your ser	vices?		
at is your total annual budget for	r food and grocery	products? _	
ergency Food Pantry (A stational Food Pantry) Provides groce	,		, School Pantry, USDA Commodity Pantr rsonal care items.
Regular Days and Hours: _			
Are referrals required?	Yes	No	
If yes, please list agencies:			
• Are appointments required?	Yes	No	
• Who should people call for l		_	
NamePhone Number	When (Ho	ours/Days)	
 Which items do you distribu 			
Dry Goods (canned fo	ood, boxed foods,	bottles)	
Fresh fruits/vegetables	S		
Dairy products			
Non-food items (soap	, tissues, personal	care items, e	tc.)
USDA Commodities			
How many people do you se	erve each month?		
now many people do you se			

	eople that are receiving food required to or asked to make donations, attend rel	igious services,
work?		
List eli	igibility requirements for individuals to receive donation:	
How o	often may an individual receive food?	
What g	geographic area(s) does the program serve?	
What a	are the funding sources for this program?	
	dential/Shelter/Soup Kitchen (cooking or serving meals to residents of a sheld k-in guests on a regular or occasional basis and/or providing temporary, emerged	
y or wall	days and times are meals served?	
or wall What c	days and times are meals served?s Served (check all that apply):	
or wall What d	days and times are meals served?s Served (check all that apply): Breakfast	
or wall What c	days and times are meals served?s Served (check all that apply): Breakfast Snack	
or wall What d	days and times are meals served?s Served (check all that apply): Breakfast Snack Lunch	
or wall What d	days and times are meals served? Served (check all that apply): Breakfast Snack Lunch Dinner	
wor wall	days and times are meals served? Served (check all that apply): Breakfast Snack Lunch Dinner Occasional party	
What d	days and times are meals served? Served (check all that apply): Breakfast Snack Lunch Dinner Occasional party Other	
What d	days and times are meals served?	
What d	days and times are meals served?	
What d	days and times are meals served?	
What d	days and times are meals served?	
What of Meals	days and times are meals served?	

_	If yes, by whom?	
•	List names of staff who work with food:	_
•	List eligibility requirements for people who are served:	_
•	What geographic area(s) does the program serve?	_
,	What is the tuition or program fee?	_ _
)	What are the funding sources for this program?	_
1	Who should people call for help?	_
	Name	
	Phone Number When (Hours/Days)	
	After hours emergency contact	
	Are people who receive services required to or asked to make donations, attend rework?YesNo	eligious services, o
•	What are the funding sources for this program?	
	Hungry Back Pack Program, Summer Feeding, (either congregate or non-cong, After School program.	regate) Breakfast
1	Type(s) of program (see list above):	
,	Number of people in program: Number of staff:	_
•	Days and times of operation:	
	What geographic area(s) does the program serve?	

 Meals Served (check all th 	at apply):	
Breakfast		
Snack		
Lunch		
Dinner		
• Licenses and numbers:		
Arkansa	Department of Health & Human Services	
Division	of Children & Families	
Food Ser		
	lease specify:	
Are any meals catered?		_
• What is the tuition or progr	am fee?	
- what are the fullding source	es for this program?	
- what are the funding source	es for this program?	
any of the above programs are	already in operation, please provide the following in use indicate anticipated numbers.	_
any of the above programs are ogram is not yet underway, plea	already in operation, please provide the following in use indicate anticipated numbers.	_
any of the above programs are ogram is not yet underway, pleate of population served:Transient	already in operation, please provide the following in use indicate anticipated numbersYouth	formation. If the
any of the above programs are ogram is not yet underway, plea	already in operation, please provide the following in use indicate anticipated numbers.	formation. If the
any of the above programs are ogram is not yet underway, pleate the of population served: TransientElderlyResidential	already in operation, please provide the following in use indicate anticipated numbers. YouthOther (describe)	formation. If the
any of the above programs are ogram is not yet underway, please of population served: TransientElderlyResidential	already in operation, please provide the following in use indicate anticipated numbers. YouthOther (describe) ds served: Number of duplicated households serve	formation. If the
any of the above programs are ogram is not yet underway, pleate the of population served: TransientElderlyResidential	already in operation, please provide the following in use indicate anticipated numbers. YouthOther (describe)	formation. If the
any of the above programs are ogram is not yet underway, please of population served: TransientElderlyResidential amber of unduplicated householDailyWeeklyMonthly	ds served: Number of duplicated households serve Daily Weekly Monthly	formation. If the
any of the above programs are ogram is not yet underway, pleated to pe of population served: TransientElderlyResidential umber of unduplicated householDailyWeekly	already in operation, please provide the following in use indicate anticipated numbers. YouthOther (describe) ds served: Number of duplicated households serveDailyWeekly	formation. If the
any of the above programs are ogram is not yet underway, pleating per of population served: TransientElderlyResidential amber of unduplicated householDailyWeeklyMonthlyAnnually amber of unduplicated individual	ds served: Number of duplicated households serve Meekly Monthly Annually Is served: Number of duplicated individuals served	formation. If the
any of the above programs are ogram is not yet underway, pleated pe of population served: TransientElderlyResidential amber of unduplicated householDailyWeeklyMonthlyAnnually amber of unduplicated individualDaily	ds served: Number of duplicated households serve Meekly Monthly Annually Is served: Number of duplicated individuals serve Daily Monthly Daily Monthly Daily Monthly Daily Monthly Monthly	formation. If the
any of the above programs are ogram is not yet underway, pleated a population served: TransientElderlyResidential amber of unduplicated householeDailyWeeklyMonthlyAnnually amber of unduplicated individuallyWeeklyWeeklyWeeklyWeeklyWeeklyWeekly	dready in operation, please provide the following in use indicate anticipated numbers. YouthOther (describe) ds served: Number of duplicated households serveDailyWeeklyMonthlyAnnually ls served: Number of duplicated individuals serveDailyWeeklyWeeklyDailyWeekly	formation. If the
any of the above programs are ogram is not yet underway, pleated pe of population served: TransientElderlyResidential amber of unduplicated householDailyWeeklyMonthlyAnnually amber of unduplicated individualDaily	ds served: Number of duplicated households serve Meekly Monthly Annually Is served: Number of duplicated individuals serve Daily Monthly Daily Monthly Daily Monthly Daily Monthly Monthly	formation. If the

	Dhysical Facilities Information
	Physical Facilities Information
Are you able to close, Yes	lock, and secure the area where the food and products are stored? No
Storage Capacity: Cubic feet refri Cubic feet froz Square feet dry	en
Do you have a walk-in	:freezer refrigeratorcooler? None
Do all storage areas me	eet Arkansas Department of Health requirements? Yes No
Is someone in organiza	ation certified in food safety? Yes No
If so, who is certified?	
Certification date	
	Transportation Information
Please describe your m	neans and/or method(s) of transporting food and grocery products to your agency and to
	

Please Print)	
ame of person comp	leting application:
itle:	
ignature of person co	ompleting application:
ate:	
Attachment A:	Membership Criteria (Required from all Applicants) Current IRS 501(c) 3 Determination Letter Requirement
	Church Qualifier Form (for Non-501(c)(3) entities)
Attachment D:	Shopping Authorization Form (Required from all Applicants)

Membership Criteria

The following criteria must be agreed to and complied with for your agency to become and remain a member in good standing of the Food Bank of North Central Arkansas. An official representative of your agency is required to complete and sign this agreement signifying that the following membership criteria are understood and will be faithfully met. If you have questions, please call us at Food Bank of North Central Arkansas and we will go over each of these criteria with you.

If for any reason any of the criteria are not being met, the Food Bank of North Central Arkansas should be notified as soon as possible.

Does your ago	ency meet the following criteria? (Please check each statement to confirm agreement.)
1.	Is incorporated and operating as a private non-profit organization or under the umbrella of such an organization and is established in the community.
2.	Qualifies under section 501(c)(3) of the Internal Revenue Service code or meets the definitional requirements of the IRS code to qualify as a church.
3.	Does not discriminate against any person because of race, gender, religion, political affiliation, sexual preference, or national origin.
4.	Will <u>not</u> sell, transfer, barter, nor offer for sale the items supplied by the Food Bank of North Central Arkansas in exchange for money, property, goods, or services, or otherwise allow items to re-enter commercial channels.
5.	Will use all items drawn from the Food Bank of North Central Arkansas <u>only</u> in activities included in its tax-exempt purpose and solely for feeding people who are ill, in need, or infants.
6.	Will provide sanitary, reliable, and product appropriate transportation and sufficient personnel to pick up food at the Food Bank of North Central Arkansas warehouse.
7.	Is licensed by the state and/or city as a food service establishment according to the service provided and will notify the Food Bank of North Central Arkansas of any changes in licensing status.
8.	Has adequate storage and refrigeration and freezer space to ensure the wholesomeness of the food until it is used.
9.	Will maintain good health and sanitation procedures for the types of food drawn.
10.	Will accept food in "as is" condition and agrees to inspect such items, withholding from distribution and/or consumption any food that might be spoiled or inedible.

11.	Will immediately discard any unfit food and advise the Food Bank of North Central Arkansas. (Your agency is not responsible for hidden, unobservable defects.)
12.	Will maintain records on the receipt, distribution, and use of products from the Food Bank of North Central Arkansas sufficient to provide a clear audit for such products for at least 36 months after the receipt of such products.
13.	Will permit representatives of the government and the Food Bank of North Central Arkansas to inspect records described in item 12. (Applicable to participation in USDA Commodity Distribution program).
14.	Agrees to regular monitoring by the Food Bank of North Central Arkansas representative, or an affiliate thereof, to verify compliance with these criteria and the information provided on the agency's application and monthly reports.
15.	Will support the operation of the Food Bank of North Central Arkansas by paying a shared maintenance fee on a per pound basis for applicable products.
16.	Understands that food received is a gift and not the result of any sales transaction; and as such, acknowledges that no express warranties are given and no implied warranties apply to the nature and condition of the food.
17.	Affirms that the original donor, the Food Bank of North Central Arkansas, and its affiliates are held harmless from any claims or obligations in regard to the products received by the agency.
18.	Will destroy and/or discard any food upon notice from the Food Bank of North Central Arkansas, or original donor that such food may not be fit for human consumption.
19.	Will notify the Food Bank of North Central Arkansas whenever notice of any claim of liability with respect to food is received.
20.	Will observe and implement any use-of-product restrictions placed on items by the Food Bank of North Central Arkansas at the request of the original donor.
21.	Assumes any and all responsibility for food product liability relating to any act or failure to act by the agency associated with the distribution, storage, preparation, or service of food after the agency assumes possession of the food.
22.	Will not use donated products for the purpose of fundraising.
23.	Will submit a monthly report by the 10 th day of the following month.
24.	Never charges clients for food.
25.	Never requires clients to pray, donate, or work to eat or receive products.

26. Will order and pick up product approved by the Food Bank of		s deemed to be a special program		
27. Will be open at least 1 day per week for a minimum of 4 hours, unless deemed to be a special program approved by the Food Bank of North Central Arkansas				
I understand these membership criteria and, a	s an authorized representative of	f (Agency Name), will ensure		
that these criteria are faithfully met. If for any reason any of the criteria are not being met, I agree to notify the Food Bank of North Central Arkansas as soon as possible.				
Signature of Representation	Date Signed	_		
Print Name and Title				

ATTACHMENT B

501(c)3 Determination Letter Requirement (if applicable)				
Dear applicant with IRS 501 (c) 3 status;				
In order to ensure compliance with Feeding America and Arkansas Hunger Relief Alliance requirements, all Food Bank Partner Hunger Relief Organization files must contain a current Letter of Determination stating that you are tax-exempt under the 501 (c) 3 Code.				
Regulations require a new determination letter <i>every two years</i> . We need a determination letter dated <i>no more than</i> two years ago.				
To apply for a current letter, call the IRS at 877-829-5500. It will take 10 to 14 business days to get the new letter from the IRS.				
Please mail or fax a copy to us at the Food Bank NCA, P.O. Box 128, Norfork, AR 72658. We may not be able to distribute food to agencies whose files are not current.				
Food Bank of North Central Arkansas				
I have read and agree to the above requirement.				
Signature Date				

ATTACHMENT C

FOOD BANK OF NORTH CENTAL ARKANSAS

Church Qualifier Form

The Internal Revenue Service uses 14 characteristics to determine whether an organization qualifies as a church. In accordance with this provision, the Arkansas Hunger Relief Alliance adopted a policy requiring a program operating under an organization which functions as an independent, unincorporated church to meet at least <u>nine</u> of the following characteristics. <u>Each item checked must be proven with copies of printed material from your church</u>, and these materials must be included with your application. Examples of items that your church might use as evidence to satisfy legal requirements are given below. <u>Check each characteristic that applies to your church</u>

ase as extended to satisfy regarded enteriority are given ever with enteriority that approve to ye				
<u>church</u> .				
1. A distinct legal existence Example: Articles of Incorporation filed with the State				
2. A recognized creed and form of worship				
Example: Cover page and two pages of creed, copy of church bulletin				
3. A definite and distinct ecclesiastical government Example: Organization chart of parent organization as well as local church, indicating names and addresses of officials				
4. A formal code of doctrine and discipline Example: Copy of cover and first three pages of document				
5. A membership not associated with any other church or denomination				
Example: Statement of mission, objectives and goals of the church signed by the pastor and three others				
6. A distinct religious history				
Example: If member of recognized association, a copy of the church bulletin; if not associated with other churches, a brief written history				
7. A complete organization of ordained ministers ministering to their congregations				
Example: Church bulletin or other published document listing ministers				
8. Ordained ministers elected after completing prescribed courses of study				
Example: Appropriate documentation indicating ordination and courses of study				
9. A literature of its own Example: Copy of selected cover pages of appropriate literature				
10. Established places of worship Example: Copy of church bulletin				
11. Regular congregations Example: Copy of church bulletin				
12. Regular religious services Example: Copy of church bulletin				
13. Sunday schools for religious instruction of the young				
Example: Copy of church bulletin indicating times for Sunday School				

14. Schools for the preparation of minis Example: List of names	sters and addresses of schools	
		ATTACHMENT D
FOOD BANK	K OF NORTH CENTRAL ARKANSAS	
Autho	orized Personnel Information	
Date:		
Name of Agency:		
Address:		
	ail Address:	
	ncy name) to pick up products on behalf of a reignatures indicate they have read and un	
Print Name	Signature	_

Print Name

Print Name

Signature

Signature

Please inform the office manager at 870-499-7565 as soon as any changes are made in your agency's list of people authorized to pick up products at Food Bank of North Central Arkansas.		
	22	